

Björn Bogren

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COMPONO
CONSULTING



About Björn

Björn Bogren has been active in the IT consultancy business since 2000. He has a background as a Java/web developer but has since 2008 worked with Project Management, Service Delivery Management and Application Maintenance.

Björn is ambitious, structured, communicative and analytical and is highly appreciated among his customers and project team members. Björn has delivered successful projects to customers in the manufacturing industry and commerce and service branches. He is knowledgeable in several industry leading project and application management models, such as PPS, pm3, ITIL and Scrum. Björn has a wide and technical experience and insight into systems development, web technologies, Digital Asset Management and Enterprise Content Management.

Assignments

Service Delivery Manager "Customer X" "System Y" 2009 - 2016

"System Y" is a Digital Asset Management (DAM) solution, which organizes marketing and sales material such as photos, documents and movies. The solution is built on EMC Documentum with a custom developed Java backend and web frontend on top.

As Service Delivery Manager Björn was responsible for planning, organizing and following up on all application maintenance activities carried out to support the solution. Björn was also responsible for establishing the maintenance budget and designing the processes for incident, support and change management. The processes were based on ITIL vs and the everyday activities carried out in a DevOps manner with a team of eight persons.

Björn was also part of establishing a distributed team setup where we selected and trained two Indian team members who got to travel to Sweden for a three-month onsite training program before joining the team remotely from India.

Project Manager, "Customer X" EMC Documentum upgrade to v7 2015 – 2016

"System Y" is a Digital Asset Management (DAM) solution, which organizes marketing and sales material such as photos, documents and movies. The solution is built on EMC Documentum with a custom developed Java backend and web frontend on top.

The project's objectives were to upgrade the underpinning Content Management platform, Documentum, to a new major version and also replace all Windows Servers and Oracle database instances hosting the solution. The project comprised approx. 1800 hours and was delivered by a distributed team (Sweden / India).

Service Delivery Manager, EVRY Mobile Frontend Platform (SaaS) 2013 - 2016

Mobile Frontend Platform is a proxy solution, which enables a secure way to expose internal applications and APIs to the public internet in a controlled manner.

As Service Delivery Manager Björn was responsible for planning, organizing and following up on all application maintenance activities carried out to support the solution. Björn was also responsible for establishing the maintenance budget and designing the processes for incident, support and change management. Governance processes were also established for facilitating the decision making around exposing a new service through the solution.

Service Delivery Manager, "Customer X" Apps Center of Excellence 2013 - 2015

Established an application management model and coordinated the maintenance activities for a number of mobile apps on iOS and Android. Routines and processes for designing, developing and delivering apps in a standardized and qualitative way. Björn was also responsible for establishing the maintenance budget and designing the processes for incident, support and change management. The processes were based on ITIL vs and the everyday activities carried out in a DevOps manner.

Service Delivery Manager, "Customer X" "System Y" 2014 - 2016

"System Y" is a "value selling" solution showing the long-term economic gain by using "Customer X"'s high quality products.

As Service Delivery Manager Björn was responsible for planning, organizing and following up on all application maintenance activities carried out to support the solution. Björn was also responsible for establishing the maintenance budget and designing the processes for incident, support and change management. The processes were based on ITIL vs and the everyday activities carried out in a DevOps manner.

Project Manager, "Customer X" "System Y" v5.0 2014 - 2015

"System Y" is a "value selling" solution showing the long-term economic gain by using "Customer X"'s high quality products.

The project's objectives were to upgrade the solution with a revamped user interface, integrating towards the customer's Enterprise Search solution and increase the performance of the application. The hosting was also redesigned and moved to the cloud. The project comprised approx. 2000 hours.

Project Manager, "Customer X" "System Y" v3.0 2014 - 2015

"System Y" is a Digital Asset Management (DAM) solution, which organizes marketing and sales material such as photos, documents and movies. The solution is built on EMC Documentum with a custom developed Java backend and web frontend on top.

The project's objectives were to upgrade one of the contained web applications to a new major version with a brand new user interface and some main new functionalities. The project comprised approx. 2500 hours.

Project Manager, "Customer X" "System Y" v2.9.7 2014 - 2015

"System Y" is a Digital Asset Management (DAM) solution, which organizes marketing and sales material such as photos, documents and movies. The solution is built on EMC Documentum with a custom developed Java backend and web frontend on top.

The project's objectives were to integrate "System Y" towards a PIM (Product Information Management) system at the customer. The project comprised approx. 2000 hours.

Project Manager, "Customer X" "System Y" 2014 - 2015

"System Y" is a solution where all applicable product information is gathered and presented to a user a mobile friendly "micro site". The entry point for the solution is a QR code, printed on the products' packaging and scanned with a mobile device, by the end customer.

The project's objectives were to build the solution from scratch and integrate it towards the customer's Enterprise Search solution. The project comprised approx. 300 hours.

Architecture & concept development, "Customer X" "System Y" 2014 - 2015

"System Y" is a solution where all applicable product information is gathered and presented to a user a mobile friendly "micro site". The entry point for the solution is a QR code, printed on the products' packaging and scanned with a mobile device, by the end customer.

As architect and concept developer Björn was responsible for both gathering the customer's requirements and set the implementation architecture and design.

Service Delivery Manager, "Customer X" "System Y" 2012 - 2015

"System Y" is a "value selling" solution which shows and categorizes "Customer X"'s offers and demonstrates their strengths and competitiveness towards other solutions on the market.

As Service Delivery Manager Björn was responsible for planning, organizing and following up on all application maintenance activities carried out to support the solution. Björn was also responsible for establishing the maintenance budget and designing the processes for incident, support and change management. The processes were based on ITIL vs and the everyday activities carried out in a DevOps manner.

Systems Developer, "Customer X" "System Y" 2008 - 2009

"System Y" is a Digital Asset Management (DAM) solution, which organizes marketing and sales material such as photos, documents and movies. The solution is built on EMC Documentum with a custom developed Java backend and web frontend on top.

The custom developed Java/web solution was built on top of the Content Management platform EMC Documentum. Java, Spring, Hibernate and Struts 2 constituted the server side backbone while jQuery, YUI (Yahoo! User Interface) library was used to implement a modern user interface based on AJAX. Björn also took part in the load testing activities performed using HP's test suite, LoadRunner and Performance Center.

Systems Developer, "Customer X" 2007

Solution to manage business transactions in a logistics service/application. Björn worked as a systems / web developer using J2EE, Java, Spring, Struts, JUNIT, HTML and JavaScript.

Systems Developer, "Customer X" 2006-2007

Web based advertisement-booking solution for newspapers and magazines. Björn carried out improvements and corrections to the application from the database level to server side to frontend development. Tools: Microsoft SQL Server/Stored procedures, VB6, ASP, HTML/DHTML, JavaScript and Crystal Reports.

Systems Developer, "Customer X" 2005 - 2008

Implementation and maintenance of Intranet portal. Systems and web development on IBM WebSphere Portal (portlets), Java, HTML/DHTML and JavaScript.

Systems Developer, "Customer X" 2005 - 2007

Development and maintenance of B2B e-commerce solution. Based on: Progress/4GL, JavaScript, Ajax and HTML.

Requirements analysis & Installation, "Customer X" 2006

Björn established a collaboration area for one of the customer's largest international projects to enable information sharing, news updates and project documentation. Pre-study and requirements gathering. Installation and configuration of IBM Workplace, adjustments of graphical user interface, establish templates, policies etc.

Systems Developer / Support, "Customer X" 2005 – 2008

Development, deployment and support for internal and external portals. Based on: IBM WebSphere Portal (portlets), Java, JSP, HTML, JavaScript and CSS.

Portal/Systems Developer, "Customer X" 2005 – 2006

Development, deployment of web portal to report actual production volumes back to the customer's ERP system. Based on: IBM WebSphere Portal (portlets), IBM Websphere InterChange Server, Java, JSP, HTML, JavaScript and CSS.

Systems Developer, "Customer X" 2000 – 2001

The project's objective was to establish an online product catalog. The solution was based on the e-commerce and CMS system WipCore 3.1. Separate "Backweb" for administering the products and frontweb supporting 7 different languages.

Björn's role was as a web/systems developer and he had the technical responsibility for the solution. Björn also worked on support and training of the product catalog editors. Technology stack: WipCore, Microsoft SQL Server, Microsoft IIS, JavaScript, VBscript, Visual Basic, ASP, HTML and CSS.

Search solution, "Customer X" 2000

Björn installed and configured a search solution where the customer indexed their technical product and service documentation. The solution had some 50 000 documents indexed (Word, Excel, PDF mm) and a search interface was exposed on the customer's Intranet. Technology stack: Windows 2000 Server, Microsoft Index Server, Microsoft IIS and VBscript.

Skills / Competences

Project Management	PPS, PMT (project calculation model), Scrum Master.
Application Management	ITIL, pm3, DevOps.
Methodologies	Scrum, Agile, ITIL, RUP, PMT
Industries	Manufacturing, commerce, marketing, logistics.
Working areas	ECM, DAM, WCM, Portals, E-commerce, Collaboration, Intranets.
Tools and products	Vision Project, EMC Documentum, Node, Oracle SQL Developer, Adobe Photoshop, Ant, Struts, Apache Tomcat, Visio, Spring, Subversion, Microsoft IIS, Apache httpd, CVS, Subversion, Excel,
Programming languages	Java, JavaScript, PHP, SQL, HTML/CSS, XML.
Database	Oracle, MySQL.
OS skills	Windows 2008, Windows 2012, Windows 7/8/10,

Language skills

Swedish: Native speaker.

English: Fluent.

French: Basic communication skills.

Education

2013	UGL ("Utveckling av Grupp och Ledare"), UGL-kurser
2011	Certified Scrum Master , Crisp
2009	ITIL Foundation V3 , BiTA
2009	"Praktisk Projektledning" , Astrakan
2006	Progress 4GL Essentials, Progress
2006	Kapow Robosuite 6.0, Web integration solution. Kapow Technologies
2005	Sun Certified Programmer for the Java 2 Platform 1.4
2005	Servlet and JSP Development with IBM Rational Application Developer V6, Leylock IT
2005	WebSphere Portal V5.1 Application Development Using JSR 168, IBM

- 2005 IBM Certified Solution Developer - IBM WebSphere Portal V5.1, IBM
- 2004 "Projektledning", KPMG & Vattenfall
- 2000 Wipcore 3.1 certified, Wipcore
- 1999 Microsoft certifications in Networking Essentials and TCP/IP
- 2001-2005 **Master of Science Program in Informatics**, School of Economics and Commercial Law, Göteborg University.
- 2001-2004 **Bachelor of Business Administration**, School of Economics and Commercial Law, Göteborg University.
- 2004 Exchange student at University of Newcastle, Australia.
- 1999-2000 Internet/Intranet developer, Contici Competence Provider, 42 weeks.

Employments

- 2016 - Compono Consulting (consultant, CEO, owner)
- 2008 - 2016 EVRY / EBD / Guide (consultant)
- 2005 - 2008 Acando / AcandoFrontec / Frontec (consultant)
- 2002 – 2003 School of Economics and Commercial Law, Göteborg University (Webmaster)
- 2000 – 2001 MindCom (consultant)
- 1999 - 2000 Mornington Hotel (web / systems developer)